

RESERVATIONS GENERAL TERMS AND CONDITIONS

- in force from 31 March 2025 -

I. General terms and conditions and scope of the contract

1./ The present General Terms and Conditions (hereinafter referred to as the "Contract/GTCs/General Terms and Conditions") are binding upon **Lujza és Koriander Korlátolt Felelősségű Társaság** (Company Registration No. 13-09-204981; tax identification number: 25958625-2-13; registered office: 2600 Vác, Ady Endre sétány 5; represented by Levente Tibor Pajor and Dániel László Pajor, managing directors, individually) (hereinafter referred to as the **"Service Provider"**) on the website **www.lujzaeskoriander.hu** (<https://lujzaeskoriander.hu/szobak/>) (hereinafter referred to as the **"Website"**) (hereinafter referred to as the **"Website"**) and the Service Provider, the rights and obligations of the parties are set out in a legal relationship between the **person** (hereinafter referred to as the **"Guest"**) using **the online room reservation system** (hereinafter referred to as the **"Reservation System"**). The content of this contract shall also apply to the content of the contract concluded by the personal presence of the contracting parties at the place of accommodation, in so far as the Service Provider shall provide a copy of this contract to the Guest for the purpose of familiarisation and perusal of its content prior to the personal reservation.

2./ The present contract and the general terms and conditions contained herein shall apply to all services provided by the Service Provider in the framework of the accommodation service and which can be booked and used by the Guest, as indicated on the Service Provider's website at any given time.

3./ This contract is valid from 31 March 2025 until its revocation. The present contract contains the consolidated, amended and effective version of the Service Provider's previously valid contractual terms and conditions.

4./ The Service Provider reserves the right to amend and supplement this contract within the limits of the applicable legislation. The Service Provider shall inform its Guests of the fact of amendment or supplementation of the contract in a form available on its website, with the understanding that contracts already concluded prior to the amendment shall be governed by the provisions of the contract in force at the time of conclusion. Guests who have signed a contract with the Service Provider after the amendment shall be subject to the amended terms and conditions of the contract.

5./ The contracting parties shall consider e-mail communication between themselves as written, during which they shall be entitled to agree on the information necessary for the performance of the subject matter of this contract.

6./ By making use of the accommodation services provided by the Service Provider, including booking any of the rooms, the Guest acknowledges that he/she is bound by the terms of this contract in force at the time of making the reservation. We kindly ask our Guests to carefully study and read this contract and all its terms and conditions before making a reservation and to book the room(s) of their choice for the period of their choice only in full agreement with it. To finalise the reservation, the Guest must accept the terms and conditions of this contract and accept them as binding upon him/her.

7./ This contract applies to all online sales to all Guests.

8./ A person over the age of 14 but under the age of 18 who has limited capacity to act may only make a purchase through the online reservation system with the consent of the person exercising parental authority. No person under the age of 14 may book a room via the website and the person with parental authority is authorised to act on their behalf when making a reservation.

9./ The Service Provider reserves the right to cancel the Guest's reservation if it detects fraudulent, speculative or bad faith use of the service by the Guest.

10./ The Guest shall be considered a consumer if the service(s) ordered are not for commercial purposes or for the professional activities of self-employed persons. On the other hand, any natural or legal person having legal capacity who, at the time of the conclusion of the contract, is engaged in a commercial or independent professional activity shall be considered to be a trader and not a consumer.

11./ For the safety of its own business and services, the Service Provider will not allow any booking/purchase where the value of a booking and the number of items exceeds the usual consumer quantity. The definition of the normal consumer quantity shall be based on general practice, but the Service Provider shall be free to determine the value and extent of the limitation of the quantity of a given reservation on a case-by-case basis.

12./ The present contract and its full text are published in Hungarian and English. In case of any question of interpretation, only the Hungarian language shall prevail.

13./ There is no code of conduct for the Service Provider.

II. Conclusion of the contract and acceptance of the general terms and conditions. Details of the Service Provider.

1./ The present contract is a distance contract and is concluded exclusively in electronic form by the Service Provider making the present contract available to the Guest through an embedded link in the webshop during the purchase process of the service, and the Guest acknowledges the entire content of the contract as binding upon him/herself, by deciding to use the service and finalizing the purchase process.

2./ The Guest may indicate his/her intention to conclude a contract by using the room reservation platform (hereinafter referred to as the "reservation system") available on the Service Provider's online platform, i.e. the booking platform published in the webshop of the third party booking system provider, accessible via the Service Provider's website www.lujzaeskoriander.hu.

3./ **Acceptance of this contract:** The Guest has the opportunity to read, understand and accept the present contract published in the booking system when finalising the booking, at the same time as submitting the booking, before starting the payment process, **by clicking on the link embedded in the booking system interface "Terms and Conditions"**. The Guest may indicate his/her declaration of intent and agreement with the contents of this contract and his/her intention to conclude a contract in accordance with these contents by ticking the empty box next to the embedded link and by submitting the reservation to the Service Provider. **By accepting the present contract entitled "General Terms and Conditions" published on the**

embedded link and the Service Provider's "Privacy Policy" in the same manner, and by making a reservation and paying the Service Provider the amount of the content of the reservation, the Guest agrees to use the service under the terms and conditions set out in the present contract and the Privacy Policy

4./ **The date of the conclusion of this contract is the date on which** the Service Provider confirms the booking by e-mail confirmation as set out in Chapter IV, point 8./.

5./ **Information about the Service Provider:**

Company name: Lujza és Koriander Korlátolt Felelősségű Társaság

Registered office and postal address: 2600 Vác, Ady Endre sétány 5.

Company registration number: Cg. 13-09-204981

Tax number: 25958625-2-13

E-mail address: hello@lujzaeskoriander.hu / rooms@lujzaeskoriander.hu

Represented by Tibor Levente Pajor and László Dániel Pajor, managing directors with the right of independent representation

III. **Categories of accommodation services and service charges**

1./ The accommodation service can be used with the current content and fees indicated on the website of the service provider. The Guest can find out about the currently available rooms, facilities and any other services, the presentation of each room on the Service Provider's website by clicking on the desired room (<https://lujzaeskoriander.hu/szobak/>). The Guest can request more information about the service offered by the Service Provider by sending an e-mail to the e-mail address indicated in Chapter II, point 5./.

2./ **The offer, type, content and price of the services available within the framework of the accommodation service shall be governed by the current content and pricing indicated in the Service Provider's webshop.** The content and price of the service booked and paid for by the Guest shall be deemed to be the content and price that was shown on the Service Provider's website and in the reservation system at the time of ordering the service. The Service Provider reserves the right to make any changes it deems necessary to the list of services and prices without prior notice, and may update the list of available services and prices on its website and booking system on an unlimited basis.

IV. **Booking procedure and performance of the contract**

1./ The Guest selects the room(s) he/she wishes to book from the offer available in the "Rooms" section of the website <https://lujzaeskoriander.hu/>. During the booking process, information about rooms, services and prices are subject to confirmation and are not binding on the part of the Service Provider.

2./ **Booking a room:** on the selected room page, the Guest can proceed to the booking process by clicking on the "Book a room" menu item. The system then automatically redirects the Guest to the website of the Service Provider's booking system partner, where the Guest can finalise the booking by selecting the booking conditions. During the booking process, the Guest indicates the number of arriving guests (in the category defined therein) and selects the number of rooms he/she wishes to book, and, if available, has the possibility to validate a coupon code/discount

code and to select additional conditions as defined on the booking system website on a case-by-case basis.

3./ **Cancellation conditions:** the conditions for cancelling a reservation are set out in the relevant section of the booking system. The cancellation conditions published on the booking system are part of this contract, so if the Guest finalises his/her booking, he/she accepts the cancellation conditions as binding. The Service Provider is entitled to modify the cancellation conditions unilaterally without prior notice, subject to the cancellation conditions in force for the Guest at the time of finalising the reservation.

4./ **Finalizing the reservation:** the Guest can finalize the reservation and pay for the service by clicking on the "Book Now" button after selecting the necessary booking conditions, providing personal and payment details, and after having read and accepted these "General Terms and Conditions" and the "Privacy Policy".

5./ **Payment method:** the Guest can pay the total amount of the invoice by credit card through the payment service provider contracted to manage the payment services of the booking system.

6./ The Customer must immediately notify the Service Provider by sending an e-mail to hello@lujzaeskoriander.hu as a customer service address if the card used for the purchase has been unauthorizedly charged or misused, so that the Service Provider can take the necessary measures. The Service Provider hereby informs the Customer that payment service providers may also take fraud prevention measures which restrict certain types of transactions or operations, for the application of which the Service Provider shall not be liable and shall not be responsible for any resulting restrictions or inconvenience.

7./ **Purchase offer:** by placing the order - and at the same time by paying the total amount of the invoice - the Guest submits a binding purchase offer for the content of the reservation. This purchase offer can only be submitted and forwarded to the Service Provider if the Guest has accepted these "Terms and Conditions" and the "Privacy Policy" made available by a link during the booking process. If the Guest does not agree with the terms of this contract and the contents of the "Privacy Policy" published on the separate link, he/she cannot submit his/her purchase offer to the Service Provider's system - thus, without accepting the "Terms and Conditions" and the "Privacy Policy", the menu item to finalise the reservation cannot be clicked. If the Guest has any comments, questions or requests for modifications to the terms and conditions of this contract or the Service Provider's data processing activities, he/she may notify the Service Provider by sending an e-mail to the e-mail address indicated in this contract. If the parties manage to negotiate this contract or the Privacy Notice in accordance with their mutual agreement, they may, if they so agree, conclude this contract or the Privacy Notice on the same or on different terms and conditions, with modified content. In the event of unilateral will of the Guest, if the Service Provider cannot accept the modification requests specified by the Guest, no contract between the parties can be concluded and the Guest cannot use the service.

8./ **Confirmation of the reservation:** after the reservation has been made, an e-mail message confirming and accepting the reservation will be sent to the Guest's e-mail account in the booking system from the Service Provider's e-mail address rooms@lujzaeskoriander.hu or hello@lujzaeskoriander.hu . A binding offer to purchase for the Guest will be accepted as binding by the Service Provider if and when the Service Provider confirms the finalisation of the booking by e-mail.

9./ The Service Provider shall issue the invoice to the billing name and address indicated by the Customer in the ordering interface. The Guest, as the person ordering the service, may not change his/her identity. The invoice will be sent by the Service Provider to the e-mail address provided by the Guest during the ordering process. By accepting this contract, the Guest agrees to the issuance of an electronic invoice to the Service Provider.

10./ The Contracting Parties stipulate that the Guest **is entitled to collect the** room(s) booked by him/her **from 15:00 on the day of the reservation** and **must vacate the room(s) by 10:00 on the day of the reservation**.

11./ The Contracting Parties further stipulate that the Service Provider shall be entitled to terminate this contract with immediate effect, and thus to refuse to provide the services in whole or in part, if the Guest does not use the room(s), fixtures and fittings provided or the facility for the purpose for which it was provided in a manner consistent with the safety of the accommodation, or with its staff, is under the influence of alcohol or drugs, is threatening, abusive or other unacceptable behaviour incompatible with the service, or if the Guest is suffering from a suspected or proven infectious disease.

12./ Under the present contract, the Guest is entitled to the use of the room booked by him/her and the facilities of the accommodation for the purpose intended, which are included in the scope of services paid for by him/her and are not subject to special conditions.

13./ The Guest may lodge a complaint about the performance of the services provided by the Service Provider during the stay. During this period, the Service Provider undertakes to deal with any complaint submitted to it (or recorded by it) in writing, with a time limit of 30 days, as provided by law.

14./ Liability for damages:

14.1./ The Service Provider shall be liable for any damage caused to the Guest which is proven to have been caused by the fault of the Service Provider's employees or person(s) acting on behalf of the Service Provider in the premises of the Accommodation. If the damage is attributable to the conduct of both the Service Provider and the Guest, their liability shall be divided in proportion to their respective contributions.

14.2./ The Service Provider shall not be liable for damage caused by an unavoidable cause beyond the control of the Service Provider's employees and guests, or caused by the Guest himself.

14.3./ The Service Provider shall be entitled to designate rooms in the Accommodation where the Guest (and/or the person staying with him/her) shall not be entitled to enter, for which the Service Provider shall not be liable for any damage, which shall be deemed to be caused by the Guest (and/or the person staying with him/her).

14.4./ The Service Provider shall be liable for any damage resulting from any defects in the Accommodation, provided that it is not to be assessed in addition to the breach of contract or according to the rules of damage caused by the breach of contract, if the Service Provider has violated the rules on maintenance and/or if the Service Provider has not acted in a manner that can be normally expected in the given situation in order to prevent damage during maintenance. In case of doubt, the Service Provider shall be obliged to prove that the maintenance rules have been observed and that the Service Provider has acted as would normally be expected in the given situation in order to prevent damage during the maintenance. The liability of the Service

Provider for damages other than breach of contract or caused by breach of contract shall be governed by the provisions of the Civil Code. The Service Provider shall not be liable for any damage resulting from the improper use of the equipment or fittings by the guests.

14.5./ The maximum amount of compensation is determined by the Hungarian Civil Code in force at the time.

14.6./ The Guest shall report any damage suffered by him/her to the Service Provider immediately upon discovery and shall provide the Service Provider with all necessary data required to clarify the circumstances of the damage and for the recording of any police report / police procedure.

14.7./ The Guest shall be liable for any damage caused by the Guest and/or the person staying with the Guest to the Service Provider or any other third party, regardless of whether the injured party has the right to claim compensation for the damage directly from the Service Provider. The Guest shall be liable for any damage resulting from the improper use of the fixtures and fittings.

14.8./ In the event that it is discovered after the Guest's final departure that the Guest has caused damage to the Service Provider or other Guests or third parties, the Service Provider is entitled to claim the amount of the damage from the Guest. In such a case, the Service Provider shall keep the evidence beyond reasonable doubt in its original state for 3 (three) years and make it available to the competent authority if necessary. In the event that after the Guest's final departure, there are grounds to believe that the Guest has caused material damage to the Service Provider or to another Guest or to a third party, the Service Provider shall be entitled to initiate police proceedings against the Guest in order to clarify the facts and shall be obliged to hand over all evidence in its possession to the competent authority.

14.9./ The Service Provider is entitled to determine the extent of the property damage caused by the Guest and/or the person staying with the Guest. If the Guest and/or the person staying with him/her in the accommodation disputes the amount of the damage caused by him/her, he/she may appeal to the superior of the employee who determined the amount of the damage. If the Guest and/or the person staying with him/her still does not accept the amount of the damage assessed, he/she may take legal action in accordance with the legislation in force at the time.

V. Communication between the parties. Termination of the contract

1./ The Service Provider reserves the right to refuse to provide the Service, with or without justification, prior to the commencement of the provision of the Service.

2./ This contract shall terminate upon mutual performance of the terms and conditions set forth herein.

3./ The Parties shall be deemed to have mutually agreed in writing if their declaration of withdrawal from the contract, its modification, termination or termination with immediate effect is sent to the other Party by e-mail, which is mutually agreed by the Parties in this contract as a written form of communication. The e-mail address of the Service Provider shall be the e-mail address hello@lujzaeskoriander.hu as set out in this Agreement, while any e-mail address used by the Guest as a form of communication in the course of the Service shall be deemed to be accepted by the Guest.

4./ In the event of invalidity of any provision of the contract, the legal consequences of the invalidity shall apply only to those provisions, the invalidity shall not affect the other parts of the contract. The invalid part shall be automatically replaced by the provisions of the law in force, provided that the Contracting Parties would have concluded the contract without the invalid part.

VI. **Confidentiality**

1./ The Contracting Parties mutually undertake under this contract **to keep confidential and treat as confidential** all business secrets, information, documents and all other materials which have been created or come to their knowledge in connection with the performance of this contract and never, for any reason, disclose or permit their disclosure to any third party, unless the Contracting Parties so agree in a written agreement expressing their mutual intent. Furthermore, they shall not disclose to third parties any information which has come to their knowledge in connection with the performance and the disclosure of which would be detrimental to either of the Contracting Parties. The Contracting Parties stipulate that, where the performance of this contract involves the disclosure of information covered by the obligation of professional secrecy laid down in this Chapter, a Contracting Party may disclose only information which the other Contracting Party has previously disclosed in writing as information which it is able to disclose.

VII. **Data protection, privacy statement**

1./ By concluding this contract, the Guest agrees that the Service Provider may process the personal data recorded during the performance of this contract within the framework of the performance of the contract, and make them available to its contractual partners of the data processor, if necessary. By concluding this contract, the Guest acknowledges and accepts that the storage period of his personal data shall be the period specified in the applicable legislation, failing which, or, accordingly, 5 years after the termination of the contract, after which they shall be deleted.

2./ The Service Provider shall treat any personal data or information received from the Guest as confidential, shall not disclose it to third parties, and shall not use it for advertising, publicity or marketing purposes without the express written consent of the Guest, which is not part of this contract.

3./ The Service Provider informs its Guests that in the course of its service activities, the Service Provider is a data controller, which may process the personal data of the data subject (Guest) using the service in accordance with the "Privacy Policy" published on the Service Provider's website.

4./ The Guest, as the person concerned by the data processing, has the right to be informed, to consult and to receive a copy of the personal data concerning him/her. The data subject shall have the right to request the controller to access, rectify, erase or restrict the processing of personal data concerning him or her; to object to the processing of such personal and specific data and to exercise the right of data portability. He or she has the right to withdraw his or her consent at any time without prejudice to the lawfulness of the processing carried out on the basis of the consent prior to its withdrawal. He or she also has the right to lodge a complaint with the supervisory authority (National Authority for Data Protection and Freedom of Information). ugyfelszolgalat@naih.hu Contact details of the supervisory authority.

5./ The full range of the Service Provider's data management activities, the rights and remedies of the data subject are set out in the Service Provider's Data Management Information.

XI. Accessories Warranty - In which cases can the Buyer exercise his/her right to warranty?

1./ In the event of defective performance by the Service Provider, the Customer may assert a warranty claim according to the rules of the Civil Code. The Customer may, at his/her option, make the following claims for warranty of performance:

- a) request repair or replacement, unless the fulfilment of the Customer's chosen request is impossible or would involve disproportionate additional costs for the Service Provider compared to the fulfilment of his other request.
- b) If the repair or replacement was not requested or could not be requested by the Customer, the Customer may request a proportionate reduction of the consideration or the Customer may have the defect repaired or replaced by another party at the expense of the Service Provider or, in the last resort, may withdraw from the contract. In the case of a contract between a consumer and a business for the sale of goods that are movable, the supply of digital content or the provision of digital services, the Customer may not, in the exercise of his rights under the warranty of convenience, repair the defect himself or have it repaired by another party at the expense of the business.
- c) The Customer may transfer the right of the chosen accessory warranty to another one, however, the cost of the transfer shall be borne by the Customer, unless it was justified or the Service Provider gave a reason for it.

2./ The Customer shall notify the Service Provider of the defect immediately after its discovery, but not later than within two months of the discovery of the defect. At the same time, the Service Provider draws the Customer's attention to the fact that the Customer may no longer enforce his rights to claim for a warranty of replacement beyond the two-year limitation period from the date of performance of the contract.

3./ The Customer may assert a warranty claim against the Service Provider.

4./ Within one year from the date of performance, there are no other conditions for the enforcement of the warranty claim other than the notification of the defect, if the Customer proves that he/she purchased the product from the Service Provider. After one year from the date of performance, however, the Customer shall be obliged to prove that the defect discovered by the Customer was already present at the time of performance.

VIII. Final provisions

1./ The present contract - if the reservation is made electronically and not at the Accommodation in the personal presence of the parties - shall be considered as a contract between distance buyers. V of 2013, and certain provisions of Government Decree 45/2014 (II. 26) on the detailed rules of contracts between consumers and businesses in respect of distance contracts (hereinafter referred to as Government Decree 45/2014 (II. 26)). Pursuant to Article 29 (1) (l) of the Government Decree, the Guest as a consumer may not exercise his right of withdrawal and termination pursuant to Article 20 of the Government Decree. In this context,

we would like to inform our Customers, without claiming completeness, only with regard to the range of products provided by the Service Provider, that the 14-day withdrawal period, and thus the exercise of the right of withdrawal, does not apply to contracts for the provision of accommodation and leisure activities, if a performance deadline or period of time specified in the contract has been agreed. In this respect, the Guest may not exercise the 14-day right of withdrawal/cancellation under the Government Regulation for accommodation services booked and purchased under these GTC.

2./ **By concluding this contract, the Guest acknowledges the current House Rules of the Service Provider**, the content of which can be found on the Service Provider's website www.lujzaeskoriander.hu under the "House Rules" menu item.

3./ These GTC are not filed and will not be accessible in the future. Pursuant to Article 13/A of Act CVIII of 2001 on certain aspects of electronic commerce services and information society services, it shall be deleted upon termination of the contract.

4./ The contracting parties wish to settle any disputes arising from this contract primarily by amicable means, through conciliation, and in the event of the failure of such conciliation, they shall designate the court competent for the settlement of the dispute at the seat of the Service Provider.

5./ In case of initiation of proceedings before a conciliation body, the conciliation body of the Guest's place of residence or stay shall be competent for the proceedings. At the request of the guest, the request may be submitted to the conciliation body of the place of performance of the contract or the place of establishment of the undertaking or body authorised to represent the consumer in the consumer dispute instead of the conciliation body of the place of residence or stay of the consumer. In the absence of the consumer's domicile or residence, the conciliation body shall be established at the place where the consumer has his place of business or the place where the consumer is established or the place where the consumer has a body authorised to represent him, but the body of the place of performance of the contract shall have jurisdiction instead of the conciliation body referred to in this Article, if the place of performance is situated in the territory of the country, at the consumer's request. Where several consumers make a joint application, the body competent for any one of the applicants shall be competent for all the applicants. The competent conciliation body according to the place of establishment of the service provider is the **Pest County Conciliation Board** (1055 Budapest, Balassi Bálint u. 25, IV/2; Postal address: 1364 Budapest, PO Box 81; E-mail: pmbekelteto@pmkik.hu).

6./ The contact details of the **Consumer Protection Inspectorate of the Pest County Government Office** are: 1135 Budapest, Lehel utca 43-47.; Postal address: 1365 Budapest, PO Box 270.; Telephone number: +36 1 329-7017; e-mail: fogyved.pestmegye@nfh.hu). You can lodge a consumer protection complaint at any government office or district office in person, by post or by e-mail.

7./ The contracting parties have read this contract and agree that they have entered into it.

8./ **Contact details of the Conciliation Boards:**

Baranya County Conciliation Board Address: 7625 Pécs, Majorosy Imre u. 36.; Phone: 06-72-507-154; E-mail: kerelem@baranyabekeltetes.hu; info@baranyabekeltetes.hu; Website: www.baranyabekeltetes.hu

Bács-Kiskun County Conciliation Board Address: 6000 Kecskemét, Árpád krt. 4.; Phone: 06-76-501-500; 06-76-501-525, 06-76-501-523; Fax: 06-76-501-538; E-mail: bekeltetes@bacsbekeltetes.hu; Website: www.bacsbekeltetes.hu

Békés County Conciliation Board Address: 5600 Békéscsaba, Penza ltp. 5.; Phone: 06-66-324-976; Fax: 06-66-324-976; E-mail: bekeltetes@bmkik.hu

Borsod-Abaúj-Zemplén County Board of Conciliation Address: 3525 Miskolc, Szentpáli u. 1.; Phone: 06-46-501-091; 06-46-501-870; E-mail: bekeltetes@bokik.hu; Website: www.bekeltetes.borsodmegye.hu

Budapest Board of Conciliation Address: 1016 Budapest, Krisztina krt. 99. 310.; Phone: 06-1-488-2131; E-mail: bekelteto.testulet@bkik.hu; Website: bekeltet.bkik.hu;

Csongrád County Conciliation Board Address: 6721 Szeged, Párizsi krt. 8-12.; Phone: 06-62-554-250/118; E-mail: bekelteto.testulet@csmkik.hu

Fejér County Arbitration Board Address: 8000 Székesfehérvár, Hosszúsétatér 4-6.; Phone: 06-22-510-310; Fax: 06-22-510-312; E-mail: bekeltetes@fmkik.hu; Website: www.bekeltetesfejer.hu

Győr-Moson-Sopron County Conciliation Board Address: 9021 Győr, Szent István út 10/a.; Phone: 06-96-520-217; E-mail: bekeltetotestulet@gymkik.hu

Hajdú-Bihar County Board of Conciliation Address: 4025 Debrecen, Vörösmarty u. 13-15.; Phone: 06-52-500-710, 06-52-500-745; Fax: 06-52-500-720; E-mail: bekelteto@hbkik.hu

Heves County Conciliation Board Address: 3300 Eger, Hadnagy utca 6. fszt.; Phone: 06-36-416-660/105; E-mail: bekeltetes@hkik.hu

Jász-Nagykun-Szolnok County Arbitration Board Address: 5000 Szolnok, Verseggy park 8, III. floor 305-306; Phone: 06-20-373-2570; E-mail: bekeltetotestulet@iparkamaraszolnok.hu

Komárom-Esztergom County Conciliation Board Address: 2800 Tatabánya, Fő tér 36.; Phone: 06-34-513-010; Fax: 06-34-316-259; E-mail: bekeltetes@kemkik.hu; Website: www.kemkik.hu, www.kembekeltetes.hu

Nógrád County Conciliation Board Address: 3100 Salgótarján, Mártírok útja 4. fszt. 14.; Phone: 06-32-520-860; Fax: 06-32-520-862; E-mail: nkik@nkik.hu; Website: www.nkik.hu

Pest County Board of Conciliation Address: 1055 Budapest, Ballasi Bálint utca 25. 4/2.; Postal address: 1364 Budapest, PO Box 81; Telephone: 06-1-792-7881; E-mail: pmbekelteto@pmkik.hu; Website: www.panaszrendezes.hu, www.pestmegyeibekelteto.hu

Somogy County Conciliation Board Address: 6, Anna u.7400 Kaposvár, Hungary; Phone: 06-82-501-026, 06-81-501-000; E-mail: skik@skik.hu; Website: www.skik.hu

Szabolcs-Szatmár-Bereg County Conciliation Board Address: 2, Széchenyi u., 4400 Nyíregyháza, Hungary; Phone: 06-42-420-180; Fax: 06-42-420-180; E-mail: bekelteto@szabkam.hu

Tolna County Arbitration Board Address: 23-25 Arany J. u. 23-25, 7100 Szekszárd, III. floor; Phone: 06-74-411-661, 06-30-664-2130; Fax: 06-74-411-456; E-mail: kamara@tmkik.hu

Vas County Conciliation Board Address: 9700 Szombathely, Rákóczi Ferenc utca 23.; Phone: 06-94-312-356, 06-94-506-645; E-mail: bea@bmkik.hu

Veszprém County Board of Conciliation Address: 8200 Veszprém, Radnóti tér 1, ground floor 115-116; Phone: 06-88-814-121, 06-88-814-111; Fax: 06-88-412-150; E-mail: info@bekeltetesveszprem.hu; Website: bekeltetesveszprem.hu;

Zala County Conciliation Board Address: 8900 Zalaegerszeg, Petőfi u. 24.; Phone: 06-92-550-513; Fax: 06-92-550-525; E-mail: zmbekelteto@zmkik.hu; Website: www.bekelteteszala.hu.